



POLICE COMPLAINTS AUTHORITY

ANNUAL REPORT

for the year ended
30 June 2006



Report of the

POLICE COMPLAINTS AUTHORITY

for the year ended
30 June 2006

TO: The Honourable the Minister of Justice

I have the honour to present to Parliament the Annual Report of the Police Complaints Authority pursuant to the provisions of section 41(1) of the Public Finance Act and section 35(1) of the Police Complaints Authority Act 1988.

The Report covers the period 1 July 2005 to 30 June 2006.

A handwritten signature in black ink, appearing to read 'Judge I A Borrin', with a horizontal line drawn underneath it.

Judge I A Borrin
POLICE COMPLAINTS AUTHORITY

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1. INTRODUCTION

This report relates to the activities and work of the Authority for the year ended 30 June 2006.

2. THE AUTHORITY

It has been another demanding year for the Authority. Its own investigative capability has expanded significantly and its ability to deal within an appropriate timeframe with all of its work will continue to improve as available resources increase.

3. DEPUTY AUTHORITY

During the year Mr John Gibson QC, the Deputy Authority, relinquished his position due to ill health. The office wishes him an early recovery.

4. COMMISSION OF INQUIRY

The Commission of Inquiry into Police Conduct has concluded its hearings and its report is in preparation. It is not yet known when that report will be presented.

5. INDEPENDENT INVESTIGATORS

The investigative work of the Authority has progressed considerably. Its own investigators have now been involved (as at the end of the financial year) in no less than 175 matters, each of those being amongst the more substantial matters dealt with by the Authority.

It is expected that an additional investigating officer will be engaged during the new financial year which will enable this important aspect of the work of the Authority to develop further.

6. ANALYSIS OF COMPLAINTS

During the year under review complaints were received from 1741 complainants specifying 2829 complaints of which 2481 were accepted for full investigation. Those matters which did not proceed to a full investigation were either withdrawn by the complainant or in respect of which the Authority had no jurisdiction or exercised a statutory discretion not to investigate. As has been observed in previous reports, the total number of complainants rather than the total of complaints is seen as the more reliable indicator both of work volumes and of dissatisfaction with Police performance.

The decrease in the number of complaints is welcome, there having in the preceding two years been an increase from earlier levels. The position over the past seven years is shown in the following table:

	<i>complainants</i>
2005–06	1741
2004–05	1902
2003–04	1956
2002–03	1781
2001–02	1730
2000–01	1854
1999–00	1781

One hundred and fifty five files, compared with 154 last year, were opened as a result of referrals by the Police Commissioner to the Authority pursuant to the Memorandum of Understanding entered into in November 1994, which enables and requires internally discovered serious misconduct or serious neglect of duty to be reported to the Authority. There have now been two years in which there has been an increase of such matters compared with previous years, the number in the preceding four years having ranged between 92 and 124. It remains to be seen whether the present increase will prove to be an ongoing level and it is thus too soon to speculate as to its possible significance.

The number of cases referred to the Authority and accepted for investigation pursuant to the incident jurisdiction contained in s.13 was 151, having been 175 last year and 132 in the preceding year. No significance is attached to these fluctuations.

7. FINANCE

It has become clear that the Authority is significantly underfunded for its task. While it is to be acknowledged that resource limitations affect all public agencies across all sectors, it is not appropriate that the present situation should continue. It is proposed to prepare a comprehensive submission for consideration during the annual Budget process which it is hoped may result in the Authority proceeding with adequate funding in the years ahead.

8. PERSONNEL POLICY

The Authority operates a personnel policy which complies with generally accepted principles, including those in respect of working conditions, equal opportunities, personnel selection and training, and the employment requirements of women. The Authority is in course of formalising its personnel policy.

9. OVERSEAS VISITORS

During the year the Authority was visited by a delegation from the Ombudsman Commission of Papua New Guinea, led by the Ombudsman, Mr John Nero.

10. MINISTRY OF JUSTICE

I record my thanks to the Ministry of Justice and its officials for their continuing assistance to the Authority.

11. THE AUTHORITY'S STAFF

I cannot thank too highly the staff of the Authority who deal carefully and conscientiously with a heavy workload.

12. FINANCIAL STATEMENTS

STATEMENT OF RESPONSIBILITY

In terms of the Public Finance Act 1989, the Management of the Police Complaints Authority accepts responsibility for the preparation of the Police Complaints Authority's financial statements and the judgements made in the process of producing those statements.

The Management have the responsibility of establishing and maintaining, and have established and maintained, a system of internal control procedures that provide reasonable assurance as to the integrity and reliability of financial reporting.

In the opinion of Management, these financial statements fairly reflect the financial position and operations of the Police Complaints Authority for the year ended 30 June 2006.



Ian Borrin
Police Complaints Authority

27 October 2006



Kathy Irvine
Business Manager

27 October 2006

POLICE COMPLAINTS AUTHORITY

STATEMENT OF FINANCIAL PERFORMANCE FOR THE YEAR ENDED 30 JUNE 2006

2006 Budget \$		Note	2006 Actual \$	2005 Actual \$
INCOME				
948,333	Government Grant		948,333	733,333
786,667	Government Grant (for investigative capability) ..		786,667	786,667
0	Government Grant (Operating Adjustment)		250,000	0
15,000	Government Grant (Office Fitout)		15,000	0
5,000	Interest Received		17,172	23,225
100	Sale of Reports / Sundry Income		84	83
<u>1,755,100</u>			<u>2,017,256</u>	<u>1,543,308</u>
Less EXPENDITURE				
9,894	Audit Fee		10,000	9,918
33,500	Communication Charges		32,811	27,114
140,000	Depreciation	4	96,403	115,434
1,414,226	Personnel		1,480,905	1,165,265
22,000	Printing & Stationery		20,960	19,542
64,000	Professional Fees		146,314	73,540
194,263	Rent		193,641	170,512
85,000	Services & Supplies		89,944	80,481
8,000	Subscriptions		3,826	8,350
50,000	Travel & Accommodation		26,034	39,709
0	Loss on Fixed Assets Written Off		12,777	1,857
<u>2,020,883</u>	Total Expenditure		<u>2,113,615</u>	<u>1,711,722</u>
<u>(265,783)</u>	Deficit for the Year	7	<u>(96,359)</u>	<u>(168,414)</u>

The notes to the Accounts on pages 11 to 16 form part of and are to be read in conjunction with the Statement of Financial Performance.

POLICE COMPLAINTS AUTHORITY**STATEMENT OF FINANCIAL POSITION
AS AT 30 JUNE 2006**

2006 Budget \$		Note	2006 Actual \$	2005 Actual \$
	CURRENT ASSETS			
12,491	Cash at Bank		24,912	40,594
102,004	Call Accounts		268,613	222,004
8,900	GST		19,660	12,358
0	Accounts Receivable	3	0	0
123,395			313,185	274,956
270,914	FIXED ASSETS	4	313,906	384,914
394,309	TOTAL ASSETS		627,091	659,870
	<i>Less:</i>			
	CURRENT LIABILITIES			
106,655	Accounts Payable	5	170,013	106,433
106,655	TOTAL LIABILITIES		170,013	106,433
287,654	NET ASSETS		457,078	553,437
	GENERAL EQUITY			
287,654	Total Investment by the Crown		457,078	553,437
287,654			457,078	553,437

The notes to the Accounts on pages 11 to 16 form part of and are to be read in conjunction with the Statement of Financial Position.

POLICE COMPLAINTS AUTHORITY

STATEMENT OF MOVEMENTS IN EQUITY FOR THE YEAR ENDED 30 JUNE 2006

2006 Budget \$		2006 Actual \$	2005 Actual \$
553,437	Total Equity at the start of the year	553,437	721,851
(265,783)	Operating Deficit for the year	(96,359)	(168,414)
	Total recognised revenue and expenses		
(265,783)	for the year	(96,359)	(168,414)
287,654	Total Equity at the end of the year	457,078	553,437

The notes to the Accounts on pages 11 to 16 form part of and are to be read in conjunction with the Statement of Movements in Equity.

POLICE COMPLAINTS AUTHORITY

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2006

2006 Budget \$	Note	2006 Actual \$	2005 Actual \$
<i>Cash Flows from Operating Activities</i>			
Cash was provided from:			
1,750,100		2,000,084	1,520,083
5,000		17,172	23,225
1,755,100		2,017,256	1,543,308
Cash was applied to:			
(1,877,203)		(1,947,529)	(1,580,250)
(122,103)	Net Cash Flows from Operating Activities	7 69,727	(36,942)
<i>Cash Flows from Investment Activities</i>			
Cash was provided from:			
0		0	0
Cash was applied to:			
(26,000)		(38,800)	(127,637)
(26,000)	Net Cash Flows from Investing Activities	(38,800)	(127,637)
(148,103)	Net Increase (Decrease) in Cash Held	30,927	(164,579)
262,598	Add Opening Cash Brought Forward	262,598	427,177
114,495	Ending Cash Carried Forward	293,525	262,598
Cash Balances in the Balance Sheet			
12,491	Cash at Bank	24,912	40,594
102,004	Call Accounts	268,613	222,004
114,495		293,525	262,598

The notes to the Accounts on pages 11 to 16 form part of and are to be read in conjunction with the Statement of Cash Flows.

POLICE COMPLAINTS AUTHORITY

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2006

1. STATEMENT OF ACCOUNTING POLICIES

REPORTING ENTITY

The Financial Statements presented here for the reporting entity, the Police Complaints Authority, are prepared pursuant to section 35 of the Police Complaints Authority Act 1988 and section 41 of the Public Finance Act 1989. The primary function of the Authority is to assess complaints made by members of the public against the Police.

MEASUREMENT BASE

The accounting principles recognised as appropriate for the measurement and reporting of earnings and financial position on a historical cost basis are followed by the Authority.

SPECIFIC ACCOUNTING POLICIES

The following specific accounting policies which materially affect the measurement of financial position have been applied:

(a) Accounts Receivable

Accounts Receivable are stated at their estimated net realisable value.

(b) Depreciation

The Authority has three classes of fixed assets as follows:

Office Equipment – 25% of diminishing value

Furniture & Fittings – 25% of diminishing value

Leasehold Improvements – 25% of diminishing value.

All fixed assets are initially recorded at historical cost.

Depreciation is provided on a diminishing value basis on all tangible fixed assets at rates calculated to allocate the assets' cost over their estimated useful lives.

(c) Investments

Investments are stated at the lower of cost and net realisable value.

(d) Goods and Services Tax (GST)

The Financial Statements are prepared on a GST exclusive basis, with the exception of accounts receivable and accounts payable which are stated with GST included.

POLICE COMPLAINTS AUTHORITY

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2006 – *continued*

(e) Employee Entitlements

Provision is made in respect of the Authority's liability for annual leave at balance date. Annual Leave has been calculated on an actual entitlement basis at current rates of pay.

(f) Operating Leases

Operating lease payments, where the lessor effectively retains substantially all the risks and benefits of ownership of the leased items, are charged as expenses in the periods in which they are incurred.

(g) Financial Instruments

There are no financial instruments that expose the Authority to foreign exchange risk or off balance sheet risks.

All financial instruments including bank accounts, short term investments, accounts receivable and accounts payable are disclosed at their fair value. The fair value of short term investments is the lower of cost or market value. Revenue and expenses in relation to the financial instruments are recognised in the Statement of Financial Performance.

(h) Income Tax

The Authority is exempt from income tax as it is classified as a public authority in terms of the Income Tax Act 2004.

(i) Cost of Service Statements

As the Authority has only one output, a cost of service statement is not required.

(j) Budget Figures

The budget figures are those approved by the Authority at the beginning of the financial year.

The budget figures have been prepared in accordance with generally accepted accounting practice and are consistent with the accounting policies adopted by the Authority for the preparation of the Financial Statements.

CHANGES IN ACCOUNTING POLICIES

There have been no changes in accounting policies. All policies have been applied on bases consistent with those used in previous years.

POLICE COMPLAINTS AUTHORITY

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2006 – *continued*

2. COMMITMENTS

LEASE COMMITMENTS

The Authority is currently bound under a non-cancellable Operating Lease with the National Property Trust for the building accommodation at 342 Lambton Quay, Wellington.

As at 30 June 2006 the Operating Lease commitment is:

	2006 \$	2005 \$
Not later than one year	203,138	179,766
Later than one year and not later than two years	203,138	179,766
Later than two years and not later than five years	129,379	299,610
Later than five years	0	0
Total Commitment to Rental	535,655	659,142

CAPITAL COMMITMENTS

There were no capital commitments at balance date (2005 \$Nil).

3. RECEIVABLES

	2006 \$	2005 \$
Trade Receivables	0	0
Other Receivables	0	0
	0	0

POLICE COMPLAINTS AUTHORITY

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2006 – *continued*

4. FIXED ASSETS AND DEPRECIATION

	2006 \$	2005 \$
Office Equipment – at cost	224,435	226,707
Less accumulated depreciation	126,142	110,550
Book Value	98,293	116,157
Furniture & Fittings – at cost	298,826	312,299
Less accumulated depreciation	177,268	149,183
Book Value	121,558	163,116
Leasehold Improvements – at cost	160,779	144,607
Less accumulated depreciation	66,724	38,966
Book Value	94,055	105,641
Total Fixed Assets	313,906	384,914
Depreciation – Office Equipment	28,125	32,387
– Furniture & Fittings	40,520	53,670
– Leasehold Improvements	27,758	29,377
	96,403	115,434

5. ACCOUNTS PAYABLE

	2006 \$	2005 \$
Trade Creditors	119,289	45,138
Employee Entitlements	50,724	61,295
	170,013	106,433

6. CONTINGENT LIABILITIES

There are no contingent liabilities at year end (2005 \$Nil).

POLICE COMPLAINTS AUTHORITY

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2006 – *continued*

7. RECONCILIATION OF CASH FLOW WITH REPORTED OPERATING SURPLUS

	2006 \$	2005 \$
Reported Deficit	(96,359)	(168,414)
Add non cash items – Depreciation	96,403	115,434
– Loss on Fixed Assets written off	12,777	1,857
Add/(less) movements in other working capital items		
(Increase)/Decrease in receivables	0	0
(Increase)/Decrease in GST	(7,302)	3,096
Increase/(Decrease) in operating accounts payable	64,208	11,085
Net Cash Flows from Operating Activities	69,727	(36,942)

8. DISCLOSURE OF CASH FLOWS

Cash comprises monies held in the Authority's bank accounts and short term deposits. Financing activities comprise the change in equity and debt capital structure of the Authority.

Investing activities relate to the sale and purchase of fixed assets. Operating activities include all transactions and other events that are not investing or financing activities. Interest received is included in operating activities.

9. FINANCIAL INSTRUMENTS

CREDIT RISK

Financial instruments, which potentially expose the Authority to credit risk, consist of bank balances, call deposits and accounts receivable.

CONCENTRATION OF CREDIT RISK

There are no significant concentrations of credit risk.

CURRENCY AND INTEREST RATE RISK

There is no exposure to currency risk and financial instruments are not interest rate sensitive.

POLICE COMPLAINTS AUTHORITY**NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2006 – *continued*****10. RELATED PARTY TRANSACTIONS**

The Authority is a wholly owned entity of the Crown. Revenue derived from the Crown is the Authority's major source of income as set out in the Statement of Financial Performance.

11. POST BALANCE DATE EVENTS

There were no material post balance date events.

12. REMUNERATION

For the year ended 30 June 2006 the remuneration paid to the Authority was \$271,850 (2005: \$263,900) and to the Deputy Authority \$200,538 (2005: nil).

One employee received remuneration in the range of \$100,000–\$110,000 (2005: 1).

13. ADOPTION OF INTERNATIONAL ACCOUNTING STANDARDS

The Authority is adopting international accounting standards in line with the Government Financial Statements adoption timeline. The first full year reported under NZ IFRS will be the year ending 30 June 2008.

The full impact of adoption of NZ IFRS for the Authority is not currently known, however the impact is expected to be minimal.

14. MAJOR BUDGET VARIANCES

The increase in professional fees is attributable to the role of the Authority as a party before the Commission of Inquiry into Police Conduct.

13. STATEMENT OF SERVICE PERFORMANCE AND OBJECTIVES FOR FINANCIAL YEAR 2005/2006

Where there have been no significant statutory amendments since the previous year's Annual Report, material changes in the Statement of Service Performance are unlikely.

During the year the Authority executed a new Memorandum of Understanding with the Minister of Justice.

The Statement of Objectives contained in that Memorandum provides that the class of outputs includes the following (as required by the Police Complaints Authority Act 1988):

- to investigate and resolve complaints concerning misconduct or neglect of duty by, or concerning the practices, policies or procedures of, the Police;
- to investigate incidents where the Police may have caused death or serious bodily harm in the course of carrying out their duties;
- to investigate and resolve matters referred to the Police Complaints Authority by the Commissioner of Police, pursuant to a Memorandum of Understanding executed between those parties, of serious misconduct or serious neglect of duty to be treated by the Police Complaints Authority as if they were complaints.

The Authority has in addition been funded to provide an independent investigative capability separate from the Police, this enabling it to undertake investigations into matters which in its opinion require independent investigation.

A major goal of the Authority continues to be the politically independent and appropriate oversight and disposal of all complaints and incidents which come within its jurisdiction. This is essential to the maintenance of public confidence in the system. As the Police conduct most first-line investigations of complaints pursuant to section 17(1)(b) of the Police Complaints Authority Act it is understandable that public attention has focused from time to time on the independence of the Authority.

To achieve this outcome the class of outputs comprises:

- Receiving complaints direct from the public, and advice of complaints when sourced elsewhere.
- Receiving advice of matters pursuant to the Memorandum of Understanding executed by the Commissioner and the Authority.
- Deciding on the manner of dealing with the complaints and matters.
- Designating certain complaints for District Complaint Resolution.
- Supervising investigation of incidents reported under Section 13 of the Act.

- Supervising the response to and investigation of complaints by Police.
- Documenting and reporting activity in respect of complaints and incidents, including recommendations to the Commissioner of Police.

In the year under review the Authority set itself standards to measure achievements. Those standards and the level of achievement are set out below.

<i>Standard</i>	<i>Level of Achievement</i>
Comply with its obligations under the Police Complaints Authority Act 1988;	ACHIEVED
Provide operational capacity capable of responding to complaints and incidents within 1 working day of notice;	ACHIEVED
Ensure all complaints and incidents are assigned for investigation within 3 working days of their receipt or occurrence;	ACHIEVED
Maintain appropriate quality investigation management programmes;	ACHIEVED
Monitor all investigations to ensure timely completion (no single time standard is appropriate);	GENERALLY ACHIEVED*
Ensure all letters resolving complaints and decisions are signed by the Authority;	ACHIEVED
Ensure all files relating to completed investigations are disposed of within 180 days of receipt by the Authority.	ACHIEVED IN 99% OF CASES

* The process of investigation and monitoring is described below.

The Authority continues to focus on the importance of the timely disposal of complaints but this is a difficult issue.

As most complaints continue to be investigated by the Police in the District in which they arose, it is very much in the hands of the District how quickly the investigation is carried out. There are great variations in time taken governed by the circumstances of the complaint and the workload in the District at any given time. When completed at the District the file is sent to the Professional Standards Section at Police National Headquarters in Wellington and the investigation is reviewed there before being sent to the Authority for final independent review. It is at this point that time begins to run in a material way as far as the Authority is concerned. In cases which The Authority continues to be available if called on by the Minister of Justice,

are uncomplicated the Authority may complete its review of a file comfortably within the time standard set. However the volume of work, and the limited resources of the Authority, are such that a minority of cases involve a time in the Authority greater than 180 days. Apart from work volume there are other factors which affect the ability of the Authority to comply with the time standard for completion of review. If further information or re-investigation is required, as is not infrequently the case, then delay occurs. On occasions a complaint or disposal of an incident review must await the conclusion of proceedings in the Courts, in some cases at appellate level.

The time period, from final receipt of completed investigation to disposal decision, is logged in the Authority and is the true measure of the Authority's Quality Performance as a time measure.

The Authority recognises however that a complainant's satisfaction with timely disposal of a complaint will be assessed by the time that elapses from the time the complaint is made to its resolution. In most cases a file is in the hands of the Police and not the Authority for a major part of that period of time. During that time the speed with which the complaint is progressed is controlled by the Police and not the Authority. It is however a matter of concern to the Authority and is from time to time the subject of communication with Police National Headquarters, both in respect of individual matters and generally. The Authority is mindful of the pressures under which the Police operate, in terms of their available resources and in terms of the demands, across the full range of their duties, which are made on those resources.

Other aspects of Quality Control are that each complaint when received in the office is examined by the Authority and allotted to a reviewing officer who from there on is personally responsible for the file until its disposal. It is the officer's obligation to ensure that the investigation is progressing towards completion. That officer prepares disposal letters which are considered and signed by the Authority. Frequent discussions take place with reviewing officers on issues arising out of complaints.

If expressions of dissatisfaction are received after disposal of complaints they may be the occasion for re-examination of the file.

The quantity of the complaint files opened in the year under review decreased from the previous year, when 1902 complaint files were opened, to 1741.

Costs of the conduct of the Authority are all allotted to the existing agreed output class of "Equity Promotion and Protection Services" and amounted to \$2,113,615.

The Authority can respond to requests from Police as to their practices and procedures. On many occasions when complaints are being disposed of the Authority will comment to the Commissioner on operational aspects which could be improved. Complaints dealt with by the Authority are a very useful source of information about Police management and the Authority tries to be positive in this field and to draw attention to these matters for the benefit of Police generally.

under whose portfolio we operate, to answer questions about our work and to report to him on aspects of cases that are in the public arena. The Authority also assists the Minister with replies to Parliamentary Questions and to requests for information directed to him by members of the public.

AUDIT REPORT
TO THE READERS OF
POLICE COMPLAINTS AUTHORITY'S
FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2006

The Auditor-General is the auditor of Police Complaints Authority (the Authority). The Auditor-General has appointed me, Clare Helm, using the staff and resources of Audit New Zealand, to carry out the audit of the financial statements of the Authority, on his behalf, for the year ended 30 June 2006.

Unqualified opinion

In our opinion the financial statements of Authority on pages 7 to 20:

- comply with generally accepted accounting practice in New Zealand; and
- fairly reflect:
 - the Authority's financial position as at 30 June 2006;
 - the results of its operations and cash flows for the year ended on that date; and
 - its service performance achievements measured against the performance targets adopted for the year ended on that date.

The audit was completed on 27 October 2006, and is the date at which our opinion is expressed.

The basis of our opinion is explained below. In addition, we outline the responsibilities of the Authority and the Auditor, and explain our independence.

Basis of opinion

We carried out the audit in accordance with the Auditor-General's Auditing Standards, which incorporate the New Zealand Auditing Standards.

We planned and performed the audit to obtain all the information and explanations we considered necessary in order to obtain reasonable assurance that the financial statements did not have material misstatements, whether caused by fraud or error.

Material misstatements are differences or omissions of amounts and disclosures that would affect a reader's overall understanding of the financial statements. If we had found material misstatements that were not corrected, we would have referred to them in our opinion.

The audit involved performing procedures to test the information presented in the financial statements. We assessed the results of those procedures in forming our opinion.

Audit procedures generally include:

- determining whether significant financial and management controls are working and can be relied on to produce complete and accurate data;
- verifying samples of transactions and account balances;
- performing analyses to identify anomalies in the reported data;

- reviewing significant estimates and judgements made by the Authority;
- confirming year-end balances;
- determining whether accounting policies are appropriate and consistently applied; and
- determining whether all financial statement disclosures are adequate.

We did not examine every transaction, nor do we guarantee complete accuracy of the financial statements.

We evaluated the overall adequacy of the presentation of information in the financial statements. We obtained all the information and explanations we required to support our opinion above.

Responsibilities of the Authority and the Auditor

The Authority is responsible for preparing financial statements in accordance with generally accepted accounting practice in New Zealand. Those financial statements must fairly reflect the financial position of the Authority as at 30 June 2006. They must also fairly reflect the results of its operations and cash flows and service performance achievements for the year ended on that date. The Authority's responsibilities arise from the Public Finance Act 1989.

We are responsible for expressing an independent opinion on the financial statements and reporting that opinion to you. This responsibility arises from section 15 of the Public Audit Act 2001 and the Public Finance Act 1989.

Independence

When carrying out the audit we followed the independence requirements of the Auditor-General, which incorporate the independence requirements of the Institute of Chartered Accountants of New Zealand.

Other than the audit, we have no relationship with or interests in the Authority.



Clare Helm
Audit New Zealand
On behalf of the Auditor-General
Wellington, New Zealand

Matters relating to the electronic presentation of the audited financial statements

This audit report relates to the financial statements of the Police Complaints Authority for the year ended 30 June 2006 included on the Police Complaints Authority's web-site. The Authority is responsible for the maintenance and integrity of the Police Complaints Authority's web site. We have not been engaged to report on the integrity of the Police Complaints Authority's web site. We accept no responsibility for any changes that may have occurred to the financial statements since they were initially presented on the web site.

The audit report refers only to the financial statements named above. It does not provide an opinion on any other information which may have been hyperlinked to/from these financial statements. If readers of this report are concerned with the inherent risks arising from electronic data communication they should refer to the published hard copy of the audited financial statements and related audit report dated 27 October 2006 to confirm the information included in the audited financial statements presented on this web site.

Legislation in New Zealand governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

COMPLAINT SUMMARY — 1 JULY 2005 – 30 JUNE 2006

ALL DISTRICTS

COMPLAINT CATEGORY	RECEIVED	NO JURISDICTION	REFUSED WITHDRAWN	ACCEPTED FOR INVESTIGATION	NOT PURSUED	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	336	3	30	6	297	10	3	9	47	184
Disgraceful Conduct	66	0	0	0	66	1	0	6	0	55
Dishonesty	51	0	7	1	43	2	0	1	1	31
Handling Property (Damage/Loss)	124	2	5	0	117	6	0	3	16	79
Harassment	93	1	12	3	77	8	0	2	9	46
Improper Disclosure	64	1	2	0	61	4	0	1	2	42
Miscellaneous	40	0	3	0	37	7	0	2	3	21
Misuse of Authority	26	0	1	0	25	2	0	0	2	19
Neglect of Duty: Failure to Investigate	182	2	5	0	175	23	1	2	23	106
Neglect of Duty: Failure to Notify	50	0	2	0	48	1	0	3	9	32
Neglect of Duty: Failure to Prosecute	138	0	3	1	134	10	1	4	19	78
Neglect of Duty: Failure to Respond	73	1	8	1	63	6	0	5	5	31
Neglect of Duty: Other	284	6	34	6	238	16	0	11	25	154
Perjury	6	0	3	0	3	1	0	0	0	2
Practice and Procedure	337	8	52	4	273	23	0	19	28	167
Prosecution Procedures	59	0	8	1	50	6	0	0	3	35
Search	14	0	1	0	13	0	0	1	0	10
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0
Search: Person	7	0	0	0	7	0	0	0	0	7
Search: Vehicle	4	0	0	0	4	1	0	0	0	3
Threats	20	0	2	1	17	2	0	0	0	10
Treatment of Children	25	1	0	1	23	2	0	0	3	18
Unjust Prosecution	42	0	17	1	24	5	0	1	3	13
Unknown	0	0	0	0	0	0	0	0	0	0
Unlawful Act	27	0	1	0	26	1	0	0	1	18
Unlawful Arrest	74	0	22	2	50	3	0	0	2	39
Use of Force – Baton	7	0	0	0	7	1	0	0	0	3
Use of Force – Dogbite	7	0	1	0	6	1	0	0	0	5
Use of Force – Physical	234	1	38	4	191	11	0	3	1	157
Use of Force – Other	121	0	27	1	93	7	0	3	2	70
Use of Vehicle	52	0	4	1	47	3	0	0	3	31
SECTION 13 – Death	8	0	0	0	8	0	0	0	0	8
SECTION 13 – Serious Bodily Harm	76	0	0	0	76	1	0	1	0	61
SECTION 13 – Suicide	4	0	0	0	4	0	0	0	0	4
SECTION 13 – Suicide: Attempted	58	0	0	0	58	0	0	7	0	33
SECTION 13 – Practice & Procedure	120	0	0	0	120	0	0	7	0	86
FILES OPENED: 1741	2829	26	288	34	2481	164	5	91	207	1658

COMPLAINT SUMMARY — 1 JULY 2005 – 30 JUNE 2006 AUCKLAND CITY

COMPLAINT CATEGORY	RECEIVED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	NOT PURSUED	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	45	0	4	1	40	0	0	2	4	4	30
Disgraceful Conduct	3	0	0	0	3	0	0	1	0	0	2
Dishonesty	5	0	1	0	4	1	0	0	0	1	2
Handling Property (Damage/Loss)	16	0	0	0	16	0	0	0	3	1	12
Harassment	6	0	3	0	3	0	0	0	1	0	2
Improper Disclosure	4	0	0	0	4	0	0	0	0	0	4
Miscellaneous	3	0	1	0	2	1	0	0	0	0	1
Misuse of Authority	2	0	0	0	2	0	0	0	0	0	2
Neglect of Duty: Failure to Investigate	19	0	0	0	19	2	0	0	1	1	15
Neglect of Duty: Failure to Notify	1	0	0	0	1	0	0	0	0	0	1
Neglect of Duty: Failure to Prosecute	13	0	0	0	13	1	0	0	1	1	10
Neglect of Duty: Failure to Respond	8	0	0	0	8	0	0	1	0	2	5
Neglect of Duty: Other	29	1	4	1	23	0	0	1	5	1	16
Perjury	0	0	0	0	0	0	0	0	0	0	0
Practice and Procedure	35	0	4	0	31	1	0	4	5	3	18
Prosecution Procedures	4	0	0	0	4	1	0	0	0	0	3
Search	1	0	0	0	1	0	0	0	0	0	1
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0	0
Search: Person	2	0	0	0	2	0	0	0	0	0	2
Search: Vehicle	0	0	0	0	0	0	0	0	0	0	0
Threats	3	0	1	0	2	1	0	0	0	0	1
Treatment of Children	2	0	0	0	2	0	0	0	1	0	1
Unjust Prosecution	1	0	1	0	0	0	0	0	0	0	0
Unknown	0	0	0	0	0	0	0	0	0	0	0
Unlawful Act	4	0	0	0	4	0	0	0	0	0	4
Unlawful Arrest	8	0	1	0	7	0	0	0	0	0	7
Use of Force – Baton	1	0	0	0	1	0	0	0	0	0	1
Use of Force – Dogbite	1	0	0	0	1	0	0	0	0	0	1
Use of Force – Physical	26	0	4	1	21	0	0	0	0	0	21
Use of Force – Other	11	0	1	0	10	1	0	1	0	1	7
Use of Vehicle	3	0	1	0	2	0	0	0	1	0	1
SECTION 13 – Death	2	0	0	0	2	0	0	0	0	0	2
SECTION 13 – Serious Bodily Harm	11	0	0	0	11	0	0	0	0	0	11
SECTION 13 – Suicide	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Suicide: Attempted	5	0	0	0	5	0	0	1	0	3	1
SECTION 13 – Practice & Procedure	14	0	0	0	14	0	0	1	0	2	11
FILES OPENED FOR DISTRICT: 173	288	1	26	3	258	9	0	12	22	20	195

COMPLAINT SUMMARY — 1 JULY 2005 – 30 JUNE 2006
AUCKLAND MET CRIMES AND OS

COMPLAINT CATEGORY	RECEIVED	NO JURISDICTION	REFUSED WITHDRAWN	ACCEPTED FOR INVESTIGATION	NOT PURSUED	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	0	0	0	0	0	0	0	0	0	0
Disgraceful Conduct	1	0	0	1	0	0	0	0	0	1
Dishonesty	0	0	0	0	0	0	0	0	0	0
Handling Property (Damage/Loss)	0	0	0	0	0	0	0	0	0	0
Harassment	0	0	0	0	0	0	0	0	0	0
Improper Disclosure	0	0	0	0	0	0	0	0	0	0
Miscellaneous	0	0	0	0	0	0	0	0	0	0
Misuse of Authority	0	0	0	0	0	0	0	0	0	0
Neglect of Duty: Failure to Investigate	0	0	0	0	0	0	0	0	0	0
Neglect of Duty: Failure to Notify	0	0	0	0	0	0	0	0	0	0
Neglect of Duty: Failure to Prosecute	0	0	0	0	0	0	0	0	0	0
Neglect of Duty: Failure to Respond	0	0	0	0	0	0	0	0	0	0
Neglect of Duty: Other	0	0	0	0	0	0	0	0	0	0
Perjury	0	0	0	0	0	0	0	0	0	0
Practice and Procedure	0	0	0	0	0	0	0	0	0	0
Prosecution Procedures	1	0	0	1	0	0	0	0	0	1
Search	0	0	0	0	0	0	0	0	0	0
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0
Search: Person	0	0	0	0	0	0	0	0	0	0
Search: Vehicle	0	0	0	0	0	0	0	0	0	0
Threats	0	0	0	0	0	0	0	0	0	0
Treatment of Children	0	0	0	0	0	0	0	0	0	0
Unjust Prosecution	0	0	0	0	0	0	0	0	0	0
Unknown	0	0	0	0	0	0	0	0	0	0
Unlawful Act	0	0	0	0	0	0	0	0	0	0
Unlawful Arrest	0	0	0	0	0	0	0	0	0	0
Use of Force - Baton	0	0	0	0	0	0	0	0	0	0
Use of Force - Dogbite	0	0	0	0	0	0	0	0	0	0
Use of Force - Physical	0	0	0	0	0	0	0	0	0	0
Use of Force - Other	0	0	0	0	0	0	0	0	0	0
Use of Vehicle	0	0	0	0	0	0	0	0	0	0
SECTION 13 - Death	0	0	0	0	0	0	0	0	0	0
SECTION 13 - Serious Bodily Harm	0	0	0	0	0	0	0	0	0	0
SECTION 13 - Suicide	0	0	0	0	0	0	0	0	0	0
SECTION 13 - Suicide: Attempted	0	0	0	0	0	0	0	0	0	0
SECTION 13 - Practice & Procedure	0	0	0	0	0	0	0	0	0	0
FILES OPENED FOR DISTRICT: 1	2	0	0	2	0	0	0	0	0	2

COMPLAINT SUMMARY — 1 JULY 2005 – 30 JUNE 2006

BAY OF PLENTY

COMPLAINT CATEGORY	RECEIVED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	NOT PURSUED	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	32	1	2	0	29	1	0	1	2	4	21
Disgraceful Conduct	2	0	0	0	2	0	0	0	0	0	2
Dishonesty	3	0	0	0	3	1	0	0	0	1	1
Handling Property (Damage/Loss)	12	0	0	0	12	0	0	0	1	1	10
Harassment	14	0	0	0	14	1	0	0	0	4	9
Improper Disclosure	9	0	0	0	9	0	0	0	0	3	6
Miscellaneous	2	0	1	0	1	0	0	0	0	0	1
Misuse of Authority	2	0	0	0	2	1	0	0	0	0	1
Neglect of Duty: Failure to Investigate	19	0	0	0	19	1	0	0	0	2	16
Neglect of Duty: Failure to Notify	4	0	0	0	4	0	0	0	2	0	2
Neglect of Duty: Failure to Prosecute	9	0	0	0	9	0	0	0	1	5	3
Neglect of Duty: Failure to Respond	11	0	2	0	9	2	0	0	0	2	5
Neglect of Duty: Other	25	0	5	0	20	2	0	0	1	4	13
Perjury	2	0	0	0	2	1	0	0	0	0	1
Practice and Procedure	25	1	6	0	18	0	0	0	0	2	16
Prosecution Procedures	5	0	1	0	4	0	0	0	0	1	3
Search	2	0	0	0	2	0	0	0	0	1	1
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0	0
Search: Person	0	0	0	0	0	0	0	0	0	0	0
Search: Vehicle	0	0	0	0	0	0	0	0	0	0	0
Threats	1	0	0	0	1	0	0	0	0	0	1
Treatment of Children	0	0	0	0	0	0	0	0	0	0	0
Unjust Prosecution	5	0	1	0	4	0	0	1	0	1	2
Unknown	0	0	0	0	0	0	0	0	0	0	0
Unlawful Act	2	0	0	0	2	0	0	0	0	0	2
Unlawful Arrest	4	0	1	0	3	0	0	0	0	0	3
Use of Force – Baton	1	0	0	0	1	0	0	0	0	0	1
Use of Force – Dogbite	0	0	0	0	0	0	0	0	0	0	0
Use of Force – Physical	26	0	3	0	23	0	0	0	0	5	18
Use of Force – Other	7	0	4	0	3	0	0	0	0	0	3
Use of Vehicle	3	0	0	0	3	0	0	0	0	0	3
SECTION 13 – Death	1	0	0	0	1	0	0	0	0	0	1
SECTION 13 – Serious Bodily Harm	3	0	0	0	3	0	0	0	0	0	3
SECTION 13 – Suicide	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Suicide: Attempted	4	0	0	0	4	0	0	1	0	0	3
SECTION 13 – Practice & Procedure	7	0	0	0	7	0	0	1	0	0	6
FILES OPENED FOR DISTRICT: 146	242	2	26	0	214	10	0	4	7	36	157

COMPLAINT SUMMARY — 1 JULY 2005 – 30 JUNE 2006

CANTERBURY

COMPLAINT CATEGORY	RECEIVED	NO JURISDICTION	REFUSED WITHDRAWN	ACCEPTED FOR INVESTIGATION	NOT PURSUED	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	42	0	4	3	35	2	0	1	13	3
Disgraceful Conduct	5	0	0	0	5	0	0	0	0	5
Dishonesty	5	0	0	1	4	0	0	0	3	1
Handling Property (Damage/Loss)	11	0	0	0	11	1	0	0	3	2
Harassment	11	0	0	0	11	1	0	0	1	1
Improper Disclosure	10	0	1	0	9	0	0	0	1	2
Miscellaneous	6	0	1	0	5	2	0	1	0	0
Misuse of Authority	3	0	0	0	3	0	0	0	0	1
Neglect of Duty: Failure to Investigate	28	0	3	0	25	5	0	0	7	2
Neglect of Duty: Failure to Notify	8	0	0	0	8	1	0	1	1	0
Neglect of Duty: Failure to Prosecute	14	0	0	0	14	1	0	0	4	1
Neglect of Duty: Failure to Respond	7	0	0	0	7	0	0	0	1	2
Neglect of Duty: Other	19	0	3	2	14	3	0	0	3	1
Perjury	0	0	0	0	0	0	0	0	0	0
Practice and Procedure	32	0	6	2	24	3	0	0	3	3
Prosecution Procedures	6	0	1	0	5	1	0	0	1	1
Search	1	0	0	0	1	0	0	0	0	0
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0
Search: Person	0	0	0	0	0	0	0	0	0	0
Search: Vehicle	1	0	0	0	1	0	0	0	0	0
Threats	3	0	1	0	2	0	0	0	0	2
Treatment of Children	5	0	0	1	4	0	0	0	1	0
Unjust Prosecution	3	0	0	0	3	1	0	0	1	1
Unknown	0	0	0	0	0	0	0	0	0	0
Unlawful Act	2	0	0	0	2	0	0	0	0	2
Unlawful Arrest	3	0	1	0	2	0	0	0	1	0
Use of Force – Baton	0	0	0	0	0	0	0	0	0	0
Use of Force – Dogbite	1	0	0	0	1	0	0	0	0	0
Use of Force – Physical	23	0	4	1	18	0	0	1	0	3
Use of Force – Other	10	0	1	1	8	0	0	0	1	2
Use of Vehicle	6	0	2	1	3	0	0	0	0	1
SECTION 13 – Death	2	0	0	0	2	0	0	0	0	0
SECTION 13 – Serious Bodily Harm	6	0	0	0	6	0	0	0	0	1
SECTION 13 – Suicide	2	0	0	0	2	0	0	0	0	0
SECTION 13 – Suicide: Attempted	4	0	0	0	4	0	0	0	0	2
SECTION 13 – Practice & Procedure	13	0	0	0	13	0	0	0	0	4
FILES OPENED FOR DISTRICT: 184	292	0	28	12	252	21	0	4	42	40
										145

COMPLAINT SUMMARY — 1 JULY 2005 – 30 JUNE 2006

CENTRAL

COMPLAINT CATEGORY	RECEIVED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	NOT PURSUED	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	31	0	1	0	30	0	0	2	2	4	22
Disgraceful Conduct	5	0	0	0	5	0	0	0	0	2	3
Dishonesty	8	0	1	0	7	0	0	0	0	1	6
Handling Property (Damage/Loss)	8	0	0	0	8	0	0	1	2	1	4
Harassment	7	0	0	1	6	0	0	0	0	0	6
Improper Disclosure	6	0	0	0	6	0	0	0	0	1	5
Miscellaneous	3	0	0	0	3	1	0	0	0	1	1
Misuse of Authority	1	0	0	0	1	0	0	0	0	0	1
Neglect of Duty: Failure to Investigate	18	0	1	0	17	1	0	0	2	2	12
Neglect of Duty: Failure to Notify	6	0	0	0	6	0	0	1	2	0	3
Neglect of Duty: Failure to Prosecute	18	0	0	0	18	1	0	2	2	3	10
Neglect of Duty: Failure to Respond	9	0	0	0	9	0	0	2	1	3	3
Neglect of Duty: Other	37	0	2	0	35	0	0	5	4	6	20
Perjury	1	0	1	0	0	0	0	0	0	0	0
Practice and Procedure	25	0	2	0	23	1	0	3	1	1	17
Prosecution Procedures	8	0	0	0	8	1	0	0	0	1	6
Search	3	0	1	0	2	0	0	1	0	1	0
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0	0
Search: Person	1	0	0	0	1	0	0	0	0	0	1
Search: Vehicle	1	0	0	0	1	0	0	0	0	0	1
Threats	3	0	0	0	3	0	0	0	0	0	3
Treatment of Children	2	0	0	0	2	0	0	0	0	0	2
Unjust Prosecution	0	0	0	0	0	0	0	0	0	0	0
Unknown	0	0	0	0	0	0	0	0	0	0	0
Unlawful Act	2	0	0	0	2	0	0	0	0	1	1
Unlawful Arrest	5	0	0	1	4	0	0	0	0	0	4
Use of Force – Baton	0	0	0	0	0	0	0	0	0	0	0
Use of Force – Dogbite	0	0	0	0	0	0	0	0	0	0	0
Use of Force – Physical	23	0	4	0	19	0	0	0	0	4	15
Use of Force – Other	11	0	2	0	9	0	0	1	0	1	7
Use of Vehicle	11	0	1	0	10	1	0	0	1	2	6
SECTION 13 – Death	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Serious Bodily Harm	15	0	0	0	15	0	0	1	0	4	10
SECTION 13 – Suicide	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Suicide: Attempted	4	0	0	0	4	0	0	2	0	1	1
SECTION 13 – Practice & Procedure	12	0	0	0	12	0	0	1	0	3	8
FILES OPENED FOR DISTRICT: 169	284	0	16	2	266	6	0	22	17	43	178

COMPLAINT SUMMARY — 1 JULY 2005 – 30 JUNE 2006

COUNTIES / MANUKAU

COMPLAINT CATEGORY	RECEIVED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	NOT PURSUED	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	36	0	3	0	33	2	0	1	6	3	21
Disgraceful Conduct	8	0	0	0	8	0	0	1	0	0	7
Dishonesty	5	0	1	0	4	0	0	0	1	0	3
Handling Property (Damage/Loss)	12	0	0	0	12	1	0	0	1	1	9
Harassment	8	1	4	0	3	1	0	0	0	1	1
Improper Disclosure	2	0	0	0	2	0	0	0	0	1	1
Miscellaneous	6	0	0	0	6	0	0	0	0	0	6
Misuse of Authority	1	0	0	0	1	0	0	0	0	0	1
Neglect of Duty: Failure to Investigate	13	0	0	0	13	2	0	1	3	1	6
Neglect of Duty: Failure to Notify	5	0	0	0	5	0	0	0	1	0	4
Neglect of Duty: Failure to Prosecute	6	0	1	0	5	0	0	0	1	0	4
Neglect of Duty: Failure to Respond	2	0	1	0	1	0	0	0	0	0	1
Neglect of Duty: Other	27	0	2	0	25	2	0	1	1	1	20
Perjury	1	0	0	0	1	0	0	0	0	0	1
Practice and Procedure	31	0	4	0	27	1	0	2	4	1	19
Prosecution Procedures	5	0	0	0	5	1	0	0	0	0	4
Search	0	0	0	0	0	0	0	0	0	0	0
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0	0
Search: Person	3	0	0	0	3	0	0	0	0	0	3
Search: Vehicle	0	0	0	0	0	0	0	0	0	0	0
Threats	0	0	0	0	0	0	0	0	0	0	0
Treatment of Children	0	0	0	0	0	0	0	0	0	0	0
Unjust Prosecution	3	0	3	0	0	0	0	0	0	0	0
Unknown	0	0	0	0	0	0	0	0	0	0	0
Unlawful Act	3	0	1	0	2	0	0	0	0	0	2
Unlawful Arrest	8	0	2	0	6	1	0	0	0	0	5
Use of Force – Baton	1	0	0	0	1	1	0	0	0	0	0
Use of Force – Dogbite	1	0	0	0	1	1	0	0	0	0	0
Use of Force – Physical	27	0	1	0	26	1	0	1	0	0	24
Use of Force – Other	10	0	1	0	9	1	0	0	0	0	8
Use of Vehicle	7	0	0	0	7	1	0	0	1	2	3
SECTION 13 – Death	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Serious Bodily Harm	8	0	0	0	8	0	0	0	0	1	7
SECTION 13 – Suicide	1	0	0	0	1	0	0	0	0	0	1
SECTION 13 – Suicide: Attempted	4	0	0	0	4	0	0	1	0	2	1
SECTION 13 – Practice & Procedure	11	0	0	0	11	0	0	1	0	2	8
FILES OPENED FOR DISTRICT: 160	255	1	24	0	230	16	0	9	19	16	170

COMPLAINT SUMMARY — 1 JULY 2005 – 30 JUNE 2006 EASTERN

COMPLAINT CATEGORY	RECEIVED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	NOT PURSUED	PARTIALLY SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	6	1	1	0	4	0	0	1	1	2
Disgraceful Conduct	3	0	0	0	3	0	0	1	0	2
Dishonesty	4	0	1	0	3	0	0	0	1	2
Handling Property (Damage/Loss)	5	0	0	0	5	0	0	0	1	4
Harassment	2	0	0	0	2	1	0	0	1	0
Improper Disclosure	4	0	1	0	3	0	0	0	1	2
Miscellaneous	2	0	0	0	2	0	0	0	1	1
Misuse of Authority	0	0	0	0	0	0	0	0	0	0
Neglect of Duty: Failure to Investigate	9	0	0	0	9	1	0	1	2	5
Neglect of Duty: Failure to Notify	3	0	0	0	3	0	0	0	0	3
Neglect of Duty: Failure to Prosecute	4	0	0	1	3	0	0	1	0	2
Neglect of Duty: Failure to Respond	1	0	0	0	1	0	0	0	0	1
Neglect of Duty: Other	15	0	1	0	14	0	0	1	3	10
Perjury	0	0	0	0	0	0	0	0	0	0
Practice and Procedure	22	1	6	0	15	2	0	1	2	10
Prosecution Procedures	1	0	0	0	1	0	0	0	0	1
Search	0	0	0	0	0	0	0	0	0	0
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0
Search: Person	0	0	0	0	0	0	0	0	0	0
Search: Vehicle	0	0	0	0	0	0	0	0	0	0
Threats	1	0	0	0	1	0	0	0	1	0
Treatment of Children	2	0	0	0	2	0	0	1	0	1
Unjust Prosecution	4	0	0	1	3	0	0	1	0	2
Unknown	0	0	0	0	0	0	0	0	0	0
Unlawful Act	1	0	0	0	1	0	0	1	0	0
Unlawful Arrest	7	0	2	0	5	0	0	0	0	5
Use of Force – Baton	1	0	0	0	1	0	0	0	1	0
Use of Force – Dogbite	0	0	0	0	0	0	0	0	0	0
Use of Force – Physical	7	0	3	0	4	1	0	0	1	2
Use of Force – Other	9	0	5	0	4	0	0	0	0	4
Use of Vehicle	1	0	0	0	1	0	0	0	0	1
SECTION 13 – Death	1	0	0	0	1	0	0	0	0	1
SECTION 13 – Serious Bodily Harm	2	0	0	0	2	1	0	0	0	1
SECTION 13 – Suicide	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Suicide: Attempted	3	0	0	0	3	0	0	0	0	3
SECTION 13 – Practice & Procedure	5	0	0	0	5	0	0	0	1	4
FILES OPENED FOR DISTRICT: 76	125	2	20	2	101	6	0	3	9	69

COMPLAINT SUMMARY — 1 JULY 2005 – 30 JUNE 2006
NORTH SHORE / WAITAKERE / RODNEY

COMPLAINT CATEGORY	RECEIVED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	NOT PURSUED	PARTIALLY SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	28	1	2	0	25	0	0	1	4	19
Disgraceful Conduct	10	0	0	0	10	1	0	1	1	7
Dishonesty	6	0	0	0	6	0	0	0	1	5
Handling Property (Damage/Loss)	14	1	1	0	12	1	0	0	1	8
Harassment	10	0	2	0	8	2	0	1	1	3
Improper Disclosure	8	0	0	0	8	1	0	0	0	7
Miscellaneous	5	0	0	0	5	1	0	0	0	4
Misuse of Authority	2	0	0	0	2	0	0	0	0	2
Neglect of Duty: Failure to Investigate	17	1	0	0	16	2	0	0	2	9
Neglect of Duty: Failure to Notify	6	0	0	0	6	0	0	1	2	3
Neglect of Duty: Failure to Prosecute	19	0	0	0	19	2	0	0	4	11
Neglect of Duty: Failure to Respond	6	0	0	1	5	0	0	1	1	3
Neglect of Duty: Other	34	1	3	1	29	2	0	1	5	21
Perjury	1	0	1	0	0	0	0	0	0	0
Practice and Procedure	36	1	3	1	31	3	0	4	3	19
Prosecution Procedures	9	0	2	1	6	0	0	0	1	5
Search	1	0	0	0	1	0	0	0	0	1
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0
Search: Person	0	0	0	0	0	0	0	0	0	0
Search: Vehicle	0	0	0	0	0	0	0	0	0	0
Threats	2	0	0	0	2	0	0	0	0	2
Treatment of Children	1	0	0	0	1	1	0	0	0	0
Unjust Prosecution	4	0	1	0	3	1	0	0	0	2
Unknown	0	0	0	0	0	0	0	0	0	0
Unlawful Act	1	0	0	0	1	0	0	0	0	1
Unlawful Arrest	6	0	2	1	3	0	0	0	1	2
Use of Force – Baton	2	0	0	0	2	0	0	0	2	0
Use of Force – Dogbite	0	0	0	0	0	0	0	0	0	0
Use of Force – Physical	18	0	2	1	15	0	0	0	2	13
Use of Force – Other	12	0	3	0	9	0	0	0	2	7
Use of Vehicle	6	0	0	0	6	0	0	0	0	6
SECTION 13 – Death	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Serious Bodily Harm	8	0	0	0	8	0	0	0	1	7
SECTION 13 – Suicide	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Suicide: Attempted	5	0	0	0	5	0	0	1	1	3
SECTION 13 – Practice & Procedure	10	0	0	0	10	0	0	1	2	7
FILES OPENED FOR DISTRICT: 183	287	5	22	6	254	17	0	10	37	177

COMPLAINT SUMMARY — 1 JULY 2005 – 30 JUNE 2006

NORTHERN

COMPLAINT CATEGORY	RECEIVED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	NOT PURSUED	PARTIALLY SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	9	0	1	1	7	1	0	1	0	4
Disgraceful Conduct	5	0	0	0	5	0	0	0	0	5
Dishonesty	2	0	0	0	2	0	0	0	0	2
Handling Property (Damage/Loss)	5	1	0	0	4	0	0	0	0	4
Harassment	5	0	2	0	3	0	0	0	0	3
Improper Disclosure	0	0	0	0	0	0	0	0	0	0
Miscellaneous	0	0	0	0	0	0	0	0	0	0
Misuse of Authority	0	0	0	0	0	0	0	0	0	0
Neglect of Duty: Failure to Investigate	7	0	0	0	7	0	0	1	1	5
Neglect of Duty: Failure to Notify	0	0	0	0	0	0	0	0	0	0
Neglect of Duty: Failure to Prosecute	7	0	0	0	7	1	0	3	1	2
Neglect of Duty: Failure to Respond	2	0	0	0	2	1	0	1	0	0
Neglect of Duty: Other	12	0	0	0	12	1	0	2	0	8
Perjury	0	0	0	0	0	0	0	0	0	0
Practice and Procedure	11	1	1	0	9	1	0	1	2	5
Prosecution Procedures	1	0	0	0	1	0	0	0	0	1
Search	1	0	0	0	1	0	0	0	0	1
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0
Search: Person	0	0	0	0	0	0	0	0	0	0
Search: Vehicle	0	0	0	0	0	0	0	0	0	0
Threats	1	0	0	0	1	0	0	0	0	1
Treatment of Children	3	1	0	0	2	0	0	0	0	2
Unjust Prosecution	1	0	1	0	0	0	0	0	0	0
Unknown	0	0	0	0	0	0	0	0	0	0
Unlawful Act	1	0	0	0	1	0	0	0	0	1
Unlawful Arrest	4	0	2	0	2	0	0	0	0	2
Use of Force – Baton	0	0	0	0	0	0	0	0	0	0
Use of Force – Dogbite	0	0	0	0	0	0	0	0	0	0
Use of Force – Physical	14	0	2	0	12	1	0	1	2	8
Use of Force – Other	6	0	1	0	5	0	0	1	0	4
Use of Vehicle	1	0	0	0	1	1	0	0	0	0
SECTION 13 – Death	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Serious Bodily Harm	4	0	0	0	4	0	0	0	1	3
SECTION 13 – Suicide	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Suicide: Attempted	6	0	0	0	6	0	0	0	0	6
SECTION 13 – Practice & Procedure	11	0	0	0	11	0	0	0	1	10
FILES OPENED FOR DISTRICT: 70	119	3	10	1	105	7	0	3	12	77

COMPLAINT SUMMARY — 1 JULY 2005 – 30 JUNE 2006
OFFICE OF THE COMMISSIONER

COMPLAINT CATEGORY	RECEIVED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	NOT PURSUED	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	8	0	2	0	6	1	0	0	1	1	3
Disgraceful Conduct	10	0	0	0	10	0	0	1	0	0	9
Dishonesty	2	0	0	0	2	0	0	1	0	0	1
Handling Property (Damage/Loss)	2	0	1	0	1	0	0	0	0	0	1
Harassment	1	0	0	0	1	0	0	0	0	0	1
Improper Disclosure	2	0	0	0	2	0	0	0	0	1	1
Miscellaneous	2	0	0	0	2	0	0	0	0	0	2
Misuse of Authority	6	0	0	0	6	0	0	0	1	0	5
Neglect of Duty: Failure to Investigate	6	0	0	0	6	1	0	0	2	1	2
Neglect of Duty: Failure to Notify	4	0	0	0	4	0	0	0	1	0	3
Neglect of Duty: Failure to Prosecute	3	0	0	0	3	0	0	0	0	0	3
Neglect of Duty: Failure to Respond	6	0	1	0	5	0	0	2	0	2	1
Neglect of Duty: Other	15	1	1	0	13	4	0	1	0	2	6
Perjury	0	0	0	0	0	0	0	0	0	0	0
Practice and Procedure	23	0	3	0	20	3	0	4	1	4	8
Prosecution Procedures	2	0	1	0	1	1	0	0	0	0	0
Search	0	0	0	0	0	0	0	0	0	0	0
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0	0
Search: Person	0	0	0	0	0	0	0	0	0	0	0
Search: Vehicle	0	0	0	0	0	0	0	0	0	0	0
Threats	1	0	0	0	1	1	0	0	0	0	0
Treatment of Children	0	0	0	0	0	0	0	0	0	0	0
Unjust Prosecution	5	0	3	0	2	2	0	0	0	0	0
Unknown	0	0	0	0	0	0	0	0	0	0	0
Unlawful Act	3	0	0	0	3	0	0	0	0	0	3
Unlawful Arrest	0	0	0	0	0	0	0	0	0	0	0
Use of Force - Baton	0	0	0	0	0	0	0	0	0	0	0
Use of Force - Dogbite	0	0	0	0	0	0	0	0	0	0	0
Use of Force - Physical	2	0	0	0	2	0	0	0	0	0	2
Use of Force - Other	0	0	0	0	0	0	0	0	0	0	0
Use of Vehicle	1	0	0	0	1	0	0	0	0	0	1
SECTION 13 - Death	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 - Serious Bodily Harm	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 - Suicide	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 - Suicide: Attempted	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 - Practice & Procedure	0	0	0	0	0	0	0	0	0	0	0
FILES OPENED FOR DISTRICT: 80	104	1	12	0	91	13	0	9	6	11	52

COMPLAINT SUMMARY — 1 JULY 2005 – 30 JUNE 2006

SOUTHERN

COMPLAINT CATEGORY	RECEIVED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	NOT PURSUED	PARTIALLY SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	21	0	5	0	16	0	1	0	3	8
Disgraceful Conduct	4	0	0	0	4	0	0	1	0	3
Dishonesty	3	0	1	0	2	0	0	0	0	2
Handling Property (Damage/Loss)	10	0	1	0	9	2	0	1	1	4
Harassment	9	0	0	2	7	0	0	0	2	3
Improper Disclosure	7	1	0	0	6	2	0	0	0	3
Miscellaneous	0	0	0	0	0	0	0	0	0	0
Misuse of Authority	2	0	0	0	2	0	0	0	0	2
Neglect of Duty: Failure to Investigate	10	0	0	0	10	3	0	0	1	5
Neglect of Duty: Failure to Notify	2	0	0	0	2	0	0	0	0	2
Neglect of Duty: Failure to Prosecute	8	0	0	0	8	1	0	0	2	4
Neglect of Duty: Failure to Respond	6	0	2	0	4	1	0	0	0	3
Neglect of Duty: Other	14	0	3	0	11	1	0	1	0	9
Perjury	0	0	0	0	0	0	0	0	0	0
Practice and Procedure	11	2	0	0	9	1	0	0	2	5
Prosecution Procedures	6	0	0	0	6	0	0	0	1	5
Search	1	0	0	0	1	0	0	0	0	1
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0
Search: Person	0	0	0	0	0	0	0	0	0	0
Search: Vehicle	1	0	0	0	1	1	0	0	0	0
Threats	0	0	0	0	0	0	0	0	0	0
Treatment of Children	2	0	0	0	2	0	0	0	0	2
Unjust Prosecution	3	0	1	0	2	0	0	0	0	2
Unknown	0	0	0	0	0	0	0	0	0	0
Unlawful Act	1	0	0	0	1	1	0	0	0	0
Unlawful Arrest	3	0	1	0	2	0	0	0	1	1
Use of Force – Baton	0	0	0	0	0	0	0	0	0	0
Use of Force – Dogbite	0	0	0	0	0	0	0	0	0	0
Use of Force – Physical	12	0	2	0	10	1	0	0	0	9
Use of Force – Other	5	0	0	0	5	1	0	1	2	1
Use of Vehicle	4	0	0	0	4	0	0	0	2	2
SECTION 13 – Death	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Serious Bodily Harm	5	0	0	0	5	0	0	0	0	5
SECTION 13 – Suicide	1	0	0	0	1	0	0	0	0	1
SECTION 13 – Suicide: Attempted	5	0	0	0	5	0	0	0	3	2
SECTION 13 – Practice & Procedure	8	0	0	0	8	0	0	0	3	5
FILES OPENED FOR DISTRICT: 108	164	3	16	2	143	15	1	4	12	89

COMPLAINT SUMMARY — 1 JULY 2005 – 30 JUNE 2006 TASMAN

COMPLAINT CATEGORY	RECEIVED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	NOT PURSUED	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	15	0	1	0	14	2	0	0	2	2	8
Disgraceful Conduct	4	0	0	0	4	0	0	0	0	0	4
Dishonesty	4	0	1	0	3	0	0	0	0	0	3
Handling Property (Damage/Loss)	8	0	0	0	8	0	0	1	1	2	4
Harassment	9	0	0	0	9	0	0	1	1	2	5
Improper Disclosure	2	0	0	0	2	1	0	0	0	1	0
Miscellaneous	2	0	0	0	2	1	0	0	0	0	1
Misuse of Authority	1	0	0	0	1	0	0	0	0	1	0
Neglect of Duty: Failure to Investigate	8	1	0	0	7	2	0	0	0	2	3
Neglect of Duty: Failure to Notify	2	0	0	0	2	0	0	0	1	0	1
Neglect of Duty: Failure to Prosecute	10	0	0	0	10	1	0	0	2	1	6
Neglect of Duty: Failure to Respond	2	0	1	0	1	0	0	0	0	1	0
Neglect of Duty: Other	13	2	3	1	7	1	0	0	0	3	3
Perjury	0	0	0	0	0	0	0	0	0	0	0
Practice and Procedure	15	0	1	0	14	3	0	1	1	5	4
Prosecution Procedures	3	0	2	0	1	0	0	0	0	1	0
Search	0	0	0	0	0	0	0	0	0	0	0
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0	0
Search: Person	0	0	0	0	0	0	0	0	0	0	0
Search: Vehicle	0	0	0	0	0	0	0	0	0	0	0
Threats	0	0	0	0	0	0	0	0	0	0	0
Treatment of Children	1	0	0	0	1	0	0	0	0	0	1
Unjust Prosecution	2	0	0	0	2	0	0	0	0	0	2
Unknown	0	0	0	0	0	0	0	0	0	0	0
Unlawful Act	2	0	0	0	2	0	0	0	0	1	1
Unlawful Arrest	4	0	1	0	3	1	0	0	0	0	2
Use of Force – Baton	0	0	0	0	0	0	0	0	0	0	0
Use of Force – Dogbite	0	0	0	0	0	0	0	0	0	0	0
Use of Force – Physical	12	0	0	1	11	3	0	0	0	0	8
Use of Force – Other	7	0	0	0	7	1	0	0	0	0	6
Use of Vehicle	3	0	0	0	3	0	0	0	0	1	2
SECTION 13 – Death	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Serious Bodily Harm	2	0	0	0	2	0	0	0	0	0	2
SECTION 13 – Suicide	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Suicide: Attempted	6	0	0	0	6	0	0	0	0	4	2
SECTION 13 – Practice & Procedure	7	0	0	0	7	0	0	0	0	3	4
FILES OPENED FOR DISTRICT: 91	144	3	10	2	129	16	0	3	8	30	72

COMPLAINT SUMMARY — 1 JULY 2005 – 30 JUNE 2006

WAIKATO

COMPLAINT CATEGORY	RECEIVED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	NOT PURSUED	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	14	0	1	0	13	0	0	0	4	0	9
Disgraceful Conduct	2	0	0	0	2	0	0	0	0	0	2
Dishonesty	2	0	1	0	1	0	0	0	0	0	1
Handling Property (Damage/Loss)	4	0	2	0	2	0	0	0	1	0	1
Harassment	5	0	0	0	5	1	0	0	3	0	1
Improper Disclosure	3	0	0	0	3	0	0	0	0	1	2
Miscellaneous	1	0	0	0	1	0	0	1	0	0	0
Misuse of Authority	1	0	0	0	1	0	0	0	1	0	0
Neglect of Duty: Failure to Investigate	8	0	0	0	8	1	0	0	1	0	6
Neglect of Duty: Failure to Notify	3	0	2	0	1	0	0	0	0	0	1
Neglect of Duty: Failure to Prosecute	9	0	1	0	8	1	0	0	1	1	5
Neglect of Duty: Failure to Respond	3	1	0	0	2	0	0	0	0	0	2
Neglect of Duty: Other	14	1	3	0	10	0	0	0	2	0	8
Perjury	0	0	0	0	0	0	0	0	0	0	0
Practice and Procedure	24	1	11	0	12	0	0	0	1	0	11
Prosecution Procedures	5	0	0	0	5	1	0	0	0	1	3
Search	1	0	0	0	1	0	0	0	0	0	1
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0	0
Search: Person	1	0	0	0	1	0	0	0	0	0	1
Search: Vehicle	0	0	0	0	0	0	0	0	0	0	0
Threats	0	0	0	0	0	0	0	0	0	0	0
Treatment of Children	3	0	0	0	3	0	0	0	0	0	3
Unjust Prosecution	6	0	4	0	2	1	0	0	0	0	1
Unknown	0	0	0	0	0	0	0	0	0	0	0
Unlawful Act	0	0	0	0	0	0	0	0	0	0	0
Unlawful Arrest	4	0	2	0	2	1	0	0	0	0	1
Use of Force – Baton	1	0	0	0	1	0	0	0	0	0	1
Use of Force – Dogbite	3	0	1	0	2	0	0	0	0	0	2
Use of Force – Physical	11	1	3	0	7	1	0	0	0	0	6
Use of Force – Other	9	0	2	0	7	1	0	0	0	0	6
Use of Vehicle	1	0	0	0	1	0	0	0	0	0	1
SECTION 13 – Death	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Serious Bodily Harm	3	0	0	0	3	0	0	0	0	1	2
SECTION 13 – Suicide	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Suicide: Attempted	1	0	0	0	1	0	0	0	0	0	1
SECTION 13 – Practice & Procedure	3	0	0	0	3	0	0	0	0	1	2
FILES OPENED FOR DISTRICT: 85	145	4	33	0	108	8	0	1	14	5	80

COMPLAINT SUMMARY — 1 JULY 2005 – 30 JUNE 2006

WELLINGTON

COMPLAINT CATEGORY	RECEIVED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	NOT PURSUED	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	49	0	3	1	45	1	2	0	6	15	21
Disgraceful Conduct	4	0	0	0	4	0	0	0	0	1	3
Dishonesty	2	0	0	0	2	0	0	0	0	0	2
Handling Property (Damage/Loss)	17	0	0	0	17	1	0	0	1	2	13
Harassment	6	0	1	0	5	1	0	0	0	0	4
Improper Disclosure	7	0	0	0	7	0	0	1	0	1	5
Miscellaneous	8	0	0	0	8	1	0	0	3	2	2
Misuse of Authority	5	0	1	0	4	1	0	0	0	0	3
Neglect of Duty: Failure to Investigate	20	0	1	0	19	2	1	1	1	3	11
Neglect of Duty: Failure to Notify	6	0	0	0	6	0	0	0	1	1	4
Neglect of Duty: Failure to Prosecute	18	0	1	0	17	1	1	1	1	3	10
Neglect of Duty: Failure to Respond	10	0	1	0	9	2	0	0	1	3	3
Neglect of Duty: Other	30	0	4	1	25	0	0	0	3	9	13
Perjury	1	0	1	0	0	0	0	0	0	0	0
Practice and Procedure	46	1	5	1	39	4	0	0	6	10	19
Prosecution Procedures	4	0	1	0	3	0	0	0	1	0	2
Search	3	0	0	0	3	0	0	0	0	0	3
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0	0
Search: Person	0	0	0	0	0	0	0	0	0	0	0
Search: Vehicle	1	0	0	0	1	0	0	0	0	0	1
Threats	5	0	0	1	4	0	0	0	0	2	2
Treatment of Children	4	0	0	0	4	1	0	0	0	0	3
Unjust Prosecution	5	0	2	0	3	0	0	0	1	0	2
Unknown	0	0	0	0	0	0	0	0	0	0	0
Unlawful Act	5	0	0	0	5	0	0	0	0	2	3
Unlawful Arrest	18	0	7	0	11	0	0	0	1	4	6
Use of Force – Baton	0	0	0	0	0	0	0	0	0	0	0
Use of Force – Dogbite	1	0	0	0	1	0	0	0	0	0	1
Use of Force – Physical	33	0	10	0	23	3	0	1	0	2	17
Use of Force – Other	24	0	7	0	17	2	0	0	0	3	12
Use of Vehicle	5	0	0	0	5	0	0	0	0	2	3
SECTION 13 – Death	2	0	0	0	2	0	0	0	0	0	2
SECTION 13 – Serious Bodily Harm	9	0	0	0	9	0	0	0	0	4	5
SECTION 13 – Suicide	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Suicide: Attempted	11	0	0	0	11	0	0	1	0	2	8
SECTION 13 – Practice & Procedure	19	0	0	0	19	0	0	2	0	5	12
FILES OPENED FOR DISTRICT: 215	378	1	45	4	328	20	4	7	26	76	195

COMPLAINT SUMMARY — 1 JULY 2005 – 30 JUNE 2006

DISTRICT COMPLAINT RESOLUTION

COMPLAINT CATEGORY	RECEIVED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	NOT PURSUED	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
AUCKLAND CITY	110	0	0	0	110	2	0	7	22	11	68
AUCKLAND MET CRIMES & OS	0	0	0	0	0	0	0	0	0	0	0
BAY OF PLENTY	68	0	0	0	68	1	0	2	5	21	39
CANTERBURY	85	0	0	4	81	0	0	0	38	12	31
CENTRAL	72	0	0	2	70	0	0	8	14	14	34
COUNTIES/MANUKAU	66	0	0	0	66	2	0	1	12	6	45
EASTERN	38	0	2	0	36	0	0	1	8	2	25
NORTH SHORE / WAITAKERE / RODNEY	80	0	0	5	75	0	0	4	12	19	40
NORTHERN	20	0	0	0	20	0	0	2	9	2	7
OFFICE OF THE COMMISSIONER	20	0	0	0	20	0	0	3	3	8	6
SOUTHERN	46	0	0	1	45	2	0	0	9	10	24
TASMAN	38	0	0	0	38	0	0	0	6	8	24
UNKNOWN	0	0	0	0	0	0	0	0	0	0	0
VARIOUS	0	0	0	0	0	0	0	0	0	0	0
WAIKATO	27	0	0	0	27	0	0	0	11	2	14
WELLINGTON	117	1	3	4	109	0	3	2	16	36	52
Files opened for Category: 491	787	1	5	16	765	7	3	30	165	151	409

COMPLAINT SUMMARY — 1 JULY 2005 – 30 JUNE 2006
MEMORANDUM OF UNDERSTANDING

COMPLAINT CATEGORY	RECEIVED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	NOT PURSUED	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
AUCKLAND CITY	13	0	0	0	13	3	0	2	0	1	7
AUCKLAND MET CRIMES & OS	0	0	0	0	0	0	0	0	0	0	0
BAY OF PLENTY	11	0	0	0	11	0	0	0	0	1	10
CANTERBURY	13	0	0	0	13	0	0	1	0	1	11
CENTRAL	13	0	0	0	13	0	0	6	0	1	6
COUNTIES/MANUKAU	26	0	0	0	26	0	0	5	0	0	21
EASTERN	12	0	0	0	12	0	0	2	0	2	8
NORTH SHORE / WAITAKERE / RODNEY	34	0	0	0	34	1	0	3	0	3	27
NORTHERN	9	0	0	0	9	0	0	1	0	1	7
OFFICE OF THE COMMISSIONER	21	0	0	0	21	0	0	2	1	0	18
SOUTHERN	10	0	0	0	10	0	0	4	0	0	6
TASMAN	15	0	0	0	15	0	0	0	0	6	9
UNKNOWN	0	0	0	0	0	0	0	0	0	0	0
VARIOUS	0	0	0	0	0	0	0	0	0	0	0
WAIKATO	4	0	0	0	4	0	0	1	0	0	3
WELLINGTON	9	0	0	0	9	0	0	0	0	0	9
Files opened for Category: 155	190	0	0	0	190	4	0	27	1	16	142

COMPLAINT SUMMARY — 1 JULY 2005 – 30 JUNE 2006
SECTION 13 INVESTIGATIONS

COMPLAINT CATEGORY	RECEIVED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	NOT PURSUED	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
AUCKLAND CITY	32	0	0	0	32	0	0	2	0	5	25
AUCKLAND MET CRIMES & OS	0	0	0	0	0	0	0	0	0	0	0
BAY OF PLENTY	15	0	0	0	15	0	0	2	0	0	13
CANTERBURY	27	0	0	0	27	0	0	0	0	7	20
CENTRAL	31	0	0	0	31	0	0	4	0	8	19
COUNTIES/MANUKAU	24	0	0	0	24	0	0	2	0	5	17
EASTERN	11	0	0	0	11	1	0	0	0	1	9
NORTH SHORE / WAITAKERE / RODNEY	23	0	0	0	23	0	0	2	0	4	17
NORTHERN	21	0	0	0	21	0	0	0	0	2	19
OFFICE OF THE COMMISSIONER	0	0	0	0	0	0	0	0	0	0	0
SOUTHERN	19	0	0	0	19	0	0	0	0	6	13
TASMAN	15	0	0	0	15	0	0	0	0	7	8
UNKNOWN	0	0	0	0	0	0	0	0	0	0	0
VARIOUS	0	0	0	0	0	0	0	0	0	0	0
WAIKATO	7	0	0	0	7	0	0	0	0	2	5
WELLINGTON	41	0	0	0	41	0	0	3	0	11	27
Files opened for Category: 151	266	0	0	0	266	1	0	15	0	58	192